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SERIAL NUMBER	FILING or 371(c) DATE	CLASS	GROUP ART UNIT	ATTORNEY DOCKET NO.	
10/763,096	01/22/2004 RULE	705	4137	AUS920030527US1	
APPLICANTS Timothy Alan Dietz, Austin, TX; Marques Benjamin Quiller, Pflugerville, TX; ** CONTINUING DATA ***** ** FOREIGN APPLICATIONS ***** ** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 04/28/2004					
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and /BRANDI P PARKER/ Acknowledged Examiner's Signature	<input type="checkbox"/> Met after Allowance Initials	STATE OR COUNTRY TX	SHEETS DRAWINGS 6	TOTAL CLAIMS 18	INDEPENDENT CLAIMS 3
ADDRESS IBM CORPORATION PO BOX 12195 DEPT YXSA, BLDG 002 RESEARCH TRIANGLE PARK, NC 27709 UNITED STATES					
TITLE System for tracking defects in released software products ancillary to customer service inquiries telephoned to customer service centers					
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